

**This Policy explains how we may Process your Personal Data. This Policy may be amended or updated from time to time, so please check it regularly for updates.**

## **1. GENERAL PROVISIONS**

1.1. This Privacy Policy governs the collection, usage and storage of information obtained from the Users (hereinafter: Information) through the usage of the **'Call' App Services via iOS Platform**. We do not sell available personal information to third-parties. We use collected Information exclusively for our internal and marketing purposes. In some instances, we are obliged to comply with court orders and government requests and provide Information or parts of it to authorized bodies. We may disclose or access information whenever we believe in good faith that the law so requires, such as to comply with a litigation or that disclosure is necessary to protect our rights, protect your safety or the safety of others, investigate fraud, or if we otherwise consider it necessary to do so to maintain service and improve our products and/or services. Information on users is divided into identifiable and non-identifiable information depending on whether information can identify the user as a specific person. The Privacy Policy applies to all users, regardless of their usage of registration option.

## **2. CHANGES TO THE PRIVACY POLICY**

2.1. We reserve the right to change our Privacy Policy at any time without prior notification. The current version of Privacy Policy is available on the **Site (hereinafter: <https://www.crowdedroad.com/privacy>)** indicating the effective date. If the changes to the Privacy Policy are significant in nature, we will notify you by email, if such Information is available, prior to the changes becoming effective. You are encouraged to periodically check our Privacy Policy.

### 3. CONSENT

3.1. By accessing the Platform you agree to be bound by the terms of our Privacy Policy, applicable laws, and internet policies. **The 'Call' app services** are intended for a general audience and are not targeted at children. We take children's online safety very seriously, and if we ever learn that the Information collected belongs to a child, we will immediately remove any such Information unless such Information is provided with the verifiable parental consent and is otherwise in compliance with relevant laws.

### 4. IDENTIFIABLE INFORMATION

We may collect or obtain Personal Data about you: directly from you (e.g., where you contact us); in the course of our relationship with you (e.g., if you make a purchase); when you make your Personal Data public (e.g., if you make a public post about us on social media); when you download, install, or use any of our Apps; when you visit our Site; when you register to use our Apps services. We may also receive Personal Data about you from third parties (e.g., law enforcement authorities).

4.1. We sometimes require personal information in order to provide our services. The information we collect is necessary to provide our services, and we do not collect any information which is not strictly required by the nature of the service. **Personal Information which we collect as of now is Phone numbers, contacts, email address and location IP.**

4.2. **We request to access your 'location IP' when you agree to the usage of the 'Call' App Services.** You can access and review the personal information in accordance with applicable laws and upon a written request, we will provide you with access to your personal information within a reasonable time from the receipt of the request. We

may sometimes deny your request under relevant laws. You can request to verify, update or correct personal information provided.

4.3. We may keep records of any questions, complaints or compliments made by you and the response if any. Whenever you contact us, we will collect your name, e-mail address and any additional information which you provide and store it on our servers in order to provide you with the best service possible and to improve our Platform and Services.

4.4. We do not monitor the content of call conducted through our Platform nor do we have any knowledge of such content. **We do not access the content of the call unless we have a reason to believe that there is an infringement of our terms and policies. We do not make the content of the call available to any third party other than the recipient unless we are required to do so by law.**

4.5 **Spam Prevention:** Users agree not to use our services to engage in unsolicited or unauthorized advertising, promotional materials, "junk messages", "spam," or any other form of solicitation. Any such use is strictly prohibited and may result in immediate suspension or termination of your account and access to our services.

**No Liability for Spam or Third-Party Content:** We are not responsible or liable for any spam or other unauthorized third-party content that may be transmitted through our services by users or third parties. We do not endorse, validate, or assume liability for any unsolicited communications or materials sent by users or to users via our platform.

Indemnification: You agree to indemnify, defend, and hold us harmless from any claims, losses, liabilities, or expenses arising from your use of our services in connection with unsolicited messages or communications.

4.6. By providing us with your e-mail address you agree to receive periodic emails containing promotions, offers, events, surveys and everything else in connection with the Platform, **'Amplify'**, and our affiliates. You can choose not to receive these emails by following the opt-out procedure described in the email. We may Process your Personal

Data to contact you via email, telephone, direct mail or other communication formats to provide you with information regarding services that may be of interest to you. If we provide services to you, we may send information to you regarding our services, upcoming promotions and other information that may be of interest to you, using the contact details that you have provided to us and always in compliance with applicable law. 4.7. We endeavour to maintain appropriate physical, procedural and technical security with respect to our offices and information storage facilities so as to prevent any loss, misuse, unauthorized access, disclosure, or modification of personal information which also applies to our disposal or destruction of personal information.

## **5. NON-IDENTIFIABLE INFORMATION**

5.1. By visiting the Site we may use cookies to collect some non-identifiable Information regarding your computer or mobile device and your activities in order to help improve the User experience. The User can deny access to cookies through their browser settings.

5.2. We use your information to provide and improve our services, customize services for you, better understand our Users, diagnose and fix problems, etc.

**5.3. We use Cookies to record information about your device, your browser and, in some cases, your preferences and browsing habits.**

## **6. THIRD PARTIES WEBSITES AND WIDGETS**

6.1. The Site may contain links to other external websites that do not fall under our domain. We are not responsible for the privacy practices or the content of such external websites. If you choose to follow such links to external websites, you do so at your risk.

## **7. CONTACT INFORMATION**

7.1. If you have any questions regarding our Privacy Policy and how the information is handled, or you wish to access, amend, or update your information feel free to contact us at [support@crowdedroad.com](mailto:support@crowdedroad.com)